

Certificate of Achievement

Presented to

Sergey Bespalov

Upon successful completion of

Servicing the IBM System x Servers Part 1 (Release 4.00)

XW2001R4.00

and in recognition thereof is awarded this certificate on

18 June 2011



Warranty Service Provider Training

A handwritten signature in black ink that reads 'Derek Harrison'.

*Derek Harrison
Manager System x Warranty and
IBM WW Business Partner Warranty Program*